

Quality Policy

PM Group is an international project delivery company, providing architecture and engineering design, project management, construction management and consultancy services across a variety of sectors.

Our Vision: A highly valued and creative delivery partner, building a more sustainable world with our clients

Our Mission: As an employee-owned company we are inclusive, committed and driven. We innovate to deliver critical facilities with our partners. Working safely together, our projects improve everyday lives globally



At PM Group our commitment to quality and continuous improvement ensures we maintain the highest standards of service and project delivery.

PM Group is committed to:

- Innovating and continually improving the quality of our service and project delivery through the application of our ISO certified management system.
- Adapting and responding to our Clients' needs as well as relevant legislative and regulatory requirements to ensure the efficient delivery of our services and projects.
- Establishing, communicating and monitoring company quality objectives and performance metrics.
- Effectively using recruitment, training, management controls and employee feedback to promote a positive Quality culture and commitment to the 'right first time' principle.
- Implementing the company's Construction Quality Programme on our construction sites, rewarding good workmanship and commitment.
- Promoting an inclusive learning environment where feedback is encouraged and lessons are adopted to continually improve our management system.
- Supporting the company's digital and lean transformation programmes that aim to reduce "waste", innovate and enhance our business.
- Collaborating with our partners and supply chain to continually improve our service and project delivery.

We are committed to reviewing this policy annually, taking into account feedback from our employees and stakeholders, current and potential future business needs and any changes to legislation.

Signed:

A handwritten signature in blue ink, appearing to read 'Anthony O'Rourke'.

Anthony O'Rourke
CEO, PM Group

Date:

January 2024